Press Release

JPSA Announces Improved Value-Based Service & Support Programs

JP Sercel Associates Inc., Manchester, NH, (JPSA) announces enhanced value-based service and support programs for laser system users throughout the world.

Through a new Enhanced Spares Support program, JPSA will increase its central inventory of high value spare parts. This increase will allow customers to reduce the level of spares they must stock on-site.

JPSA also announced a more flexible structure for service and support contracts that allows customers to tailor their support program from JPSA to meet their individual requirements. JPSA has also updated the training programs offered by its experienced staff of laser engineers to enable customers to perform their own routine on-site laser system maintenance.

More value-based services available from JPSA include complete excimer laser refurbishments, bringing customer-owned lasers to better-than-factory-original condition, and new system upgrade products to allow customers to meet new processing requirements through upgrades to their existing systems.

JPSA's experienced staff of laser engineers stands behind its Service and Support

Charlie Cuneo, President of JPSA said, "Laser systems are expensive pieces of capital equipment. JPSA wants our customers to be able to stretch their maintenance and operating budgets in these hard economic times by offering innovative laser service programs.

JPSA is known worldwide for producing high reliability industrial systems based upon UV, Excimer, DPSS and ultrafast laser technology. The company's micromachining systems, laser beam delivery systems, automation, and motion control systems are used in photovoltaic, semiconductor, biomedical, and other industrial applications. JPSA Laser also performs contract manufacturing, optical design consulting, applications development and excimer laser refurbishment services. Founded in 1994, JPSA Laser recently moved to expand their facility in Manchester, NH. For more information on JPSA Laser, visit www.jpsalaser.com.