

JPSA Opens Malaysia Area Service, Support Office

Manchester, New Hampshire, USA – J. P. Sercel Associates (JPSA) announces the opening of a customer service and support office in Malaysia that will focus exclusively on the combined territories of Malaysia, China, and Singapore, and provide service, installations, and training, and will stock spare parts for customers of JPSA's laser workstations for wafer processing and micromachining.

The new service center will be headed by **Chuan Ki (C.K.) Foo**, a direct JPSA employee who will be based in Penang. C.K. Foo holds a Diploma in Electronic and Mechanical Engineering Technology from the Silicon Institute of Technology, Penang, Malaysia.

He previously served as Senior Field Service Engineer for the Malaysia installation of Besi Die Handling, Laurier & Datacon divisions. Prior to that experience, he served as Field Service Engineer for Kestronics (Singapore) Pte Ltd. He has more than a decade overall experience in technical service and support for major companies including Motorola.



In making the announcement, Rick Slagle, Sales and Marketing Director, said "We are confident that under Mr. Foo's direction we will be able meet increased demand and provide excellent service and timely support to all of our Asian customers."

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About J. P. Sercel Associates

JPSA products and services include UV excimer, DPSS and ultra-fast laser micromachining systems, laser beam delivery systems, laser materials processing development, optical damage testing, and excimer laser refurbishment services. JPSA operates a high-performance contract manufacturing facility as well as a systems engineering and manufacturing business. For more information, visit www.jpsalaser.com, or contact the company at 220 Hackett Hill Road, Manchester, NH, 03102 USA; Tel. 603.518.3200, Fax 603.518.3298.