

JPSA Names James Porter as Customer Service Manager

Manchester, JP Sercel Associates, Inc. – JPSA, a world leader in providing high quality industrial laser scribing systems, announced that James Porter has joined JPSA as Worldwide Customer Service Manager. Porter brings more than 12 years experience managing customer service departments of advanced technology companies in the semiconductor industry. He will focus on building an infrastructure to create a world class customer service organization for JPSA's customers.

Porter was most recently Director of Service and Customer Support at BlueShift Technologies, where he established the service framework for their automation equipment. Prior to that, he was Global Product Support Manager at Camesa Instruments, a manufacturer of metrology equipment for the semiconductor industry, for ten years.



In making the announcement Charles Cuneo, President of JPSA said, "We are pleased to welcome James as Worldwide Customer Service Manager here at JPSA. His impressive background and knowledge in customer service and his ability to create service programs with International companies will help us provide greater support to our customers as we continue our rapid growth."

JPSA products and services include UV excimer, DPSS and ultra-fast laser micromachining systems, UV and VUV laser beam delivery systems, laser materials processing development, optical damage testing, and excimer laser refurbishment services. JPSA operates a high-performance laser job shop as well as a systems engineering and manufacturing business. For more information, visit www.jpsalaser.com, or contact the company at 220 Hackett Hill Road, Manchester, NH, 03102 USA; Tel. 603.518.3200, Fax 603.518.3298.